



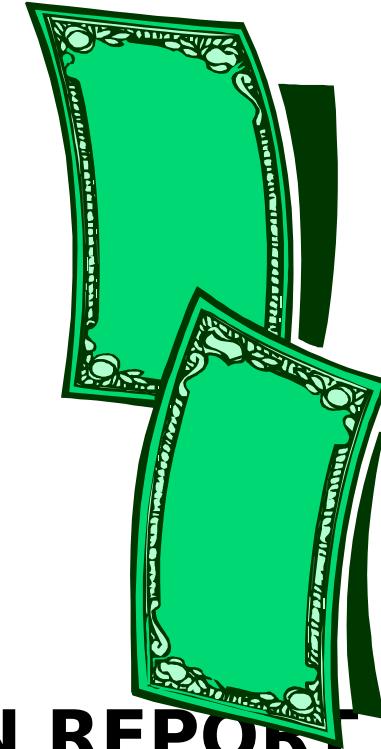
FTS2001 CUSTOMER BILLING

KATHY BAKAY
bakayk@scott.disa.mil
DSN 779-8956
COM 618-229-8956
FAX 618-229-8979



OVERVIEW

- AGENCY HIERARCHY
- RECEIPT OF SERVICE
- INTERNAL PROCESSING
- END OF MONTH
- REPORTS
- DISA FORM 557
- IDENTIFY SERVICE
- CUSTOMER COST & OBLIGATION REPORT
- BILLING DISPUTES
- POINTS OF CONTACT





Agency Hierarchy

- GOALS
 - MAKE IT SIMPLE
 - THE CUSTOMER RECOGNIZES THEIR HIERARCHY
 - WHEN AN ORDER IS SUBMITTED THERE ARE NO QUESTIONS ON WHAT THE HIERARCHY IS
 - HAVE THE CUSTOMER PARTICIPATE IN THE MANAGEMENT OF THEIR HIERARCHY





Agency Hierarchy

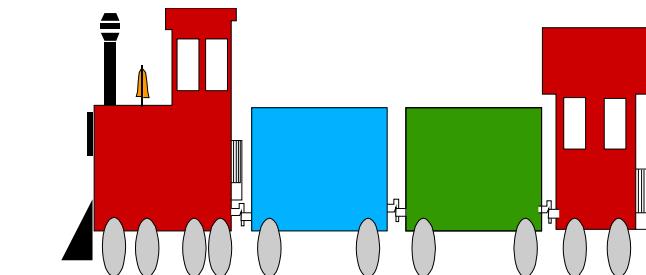
- **CUSTOMER SENDS MCIW AN EXCEL SPREADSHEET WITH INFORMATION ON IT TO CORE-C@wcom.com**
- **COPIES TEAM SCOTT AT FTS2001hier@scott.disa.mil**
- **MCIW WILL USE SPREADSHEET INFORMATION TO PROVIDE CALL DETAIL RECORD DATA**
- **TEAM SCOTT WILL USE THE INFORMATION TO POPULATE WEB-OE**





Agency Hierarchy

- **TOP LEVEL** 9721
- **DOD OR NON-DOD D or N**
- **PAYER/HOST** CU535G
- **TENANT** xxxx
- **TSR NUMBER** FT01JAN000001
- **IN #417 OF THE TSR, CUSTOMER WOULD REPORT: CU535G OR CU535Gxxxx**





Agency Hierarchy

- SITE CINCLANTFLT CMPD, VA
- AGENCY BUREAU CODE 9721
- DOD(D)or NON DOD(N) D
- PDC CU535G
- TENANT CODE xxxx
- TSR NUMBER FT01JAN000001
- POC BRENDA PERRY
- PHONE NUMBER 757-322-2051
- AGENCY NAME COMMANDING OFFICER, NCTAMS LANT
- ADDRESS CODE N22F1
- ADDRESS 9625 MOFFETT AVE
- CITY NORFOLK
- STATE VA
- ZIP 23521
- MEDIA TYPE
- PAPER, TAPE or CD/PERSPECTIVE CD/PERSPECTIVE
- * IF YOU NEED TO SEE ANOTHER TENANT'S CDR PLEASE PROVIDE INFORMATION



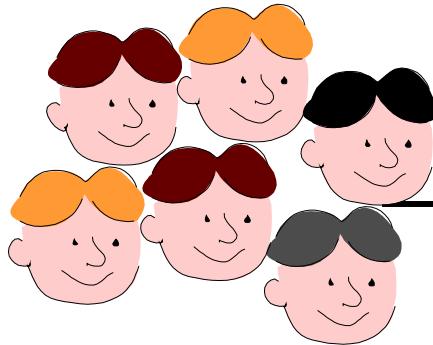
Agency Hierarchy

- CUSTOMER HAS OWNERSHIP OF THEIR AGENCY HIERARCHY
- TENANT CAN NOW RECEIVE CDR INFORMATION
- MCIW ACCOUNT REPS AND ~~TEAM SCOTT~~ ARE AVAILABLE FOR QUESTIONS



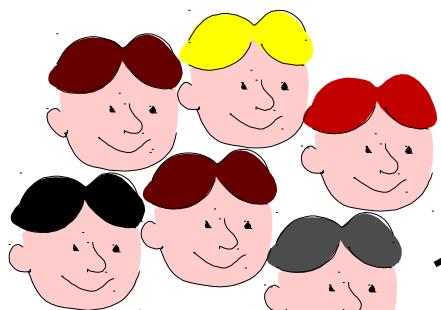


RECEIPT OF SERVICE



**SERVICE ORDER
NOTIFICATIONS (SONs)**

DITCO

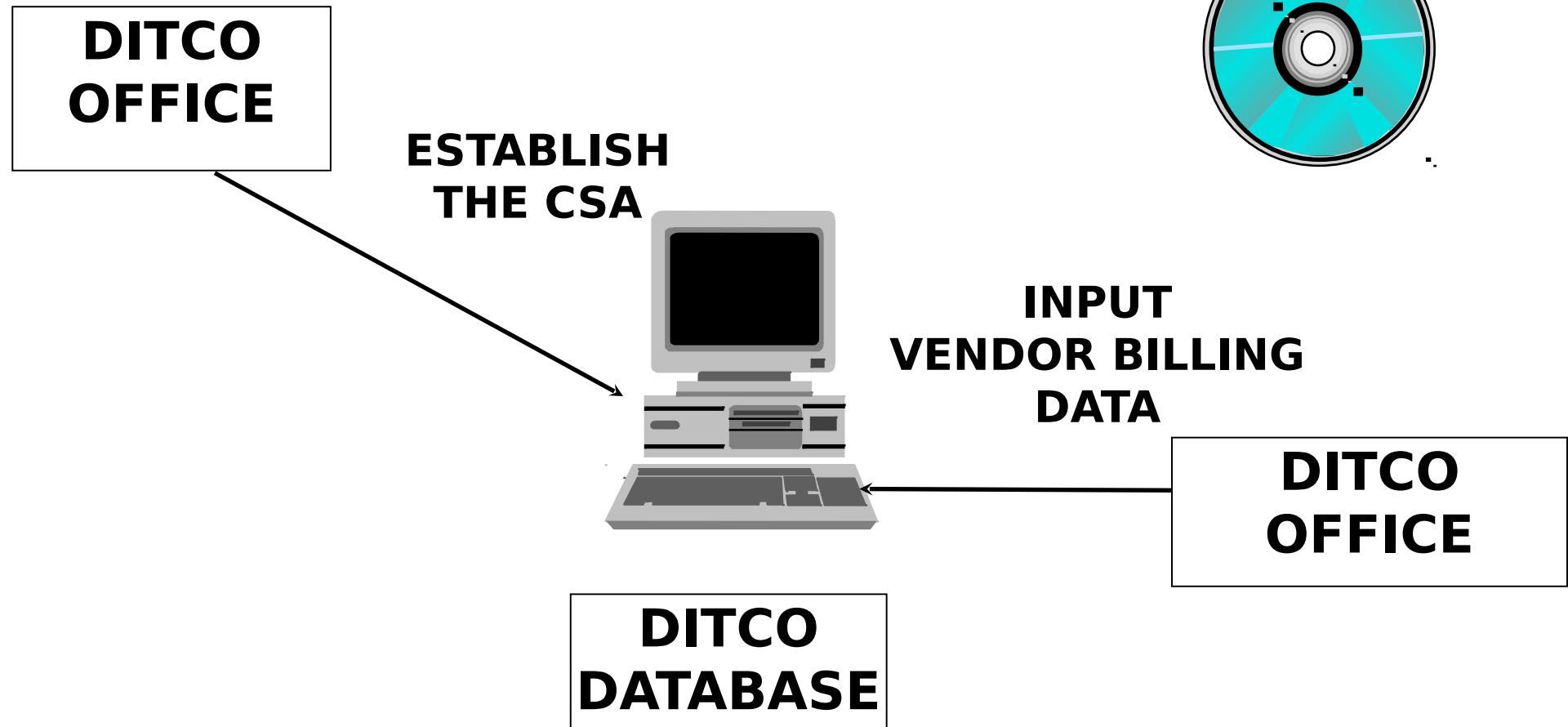


STATUS VIA WEB ACCESS

CUSTOMER

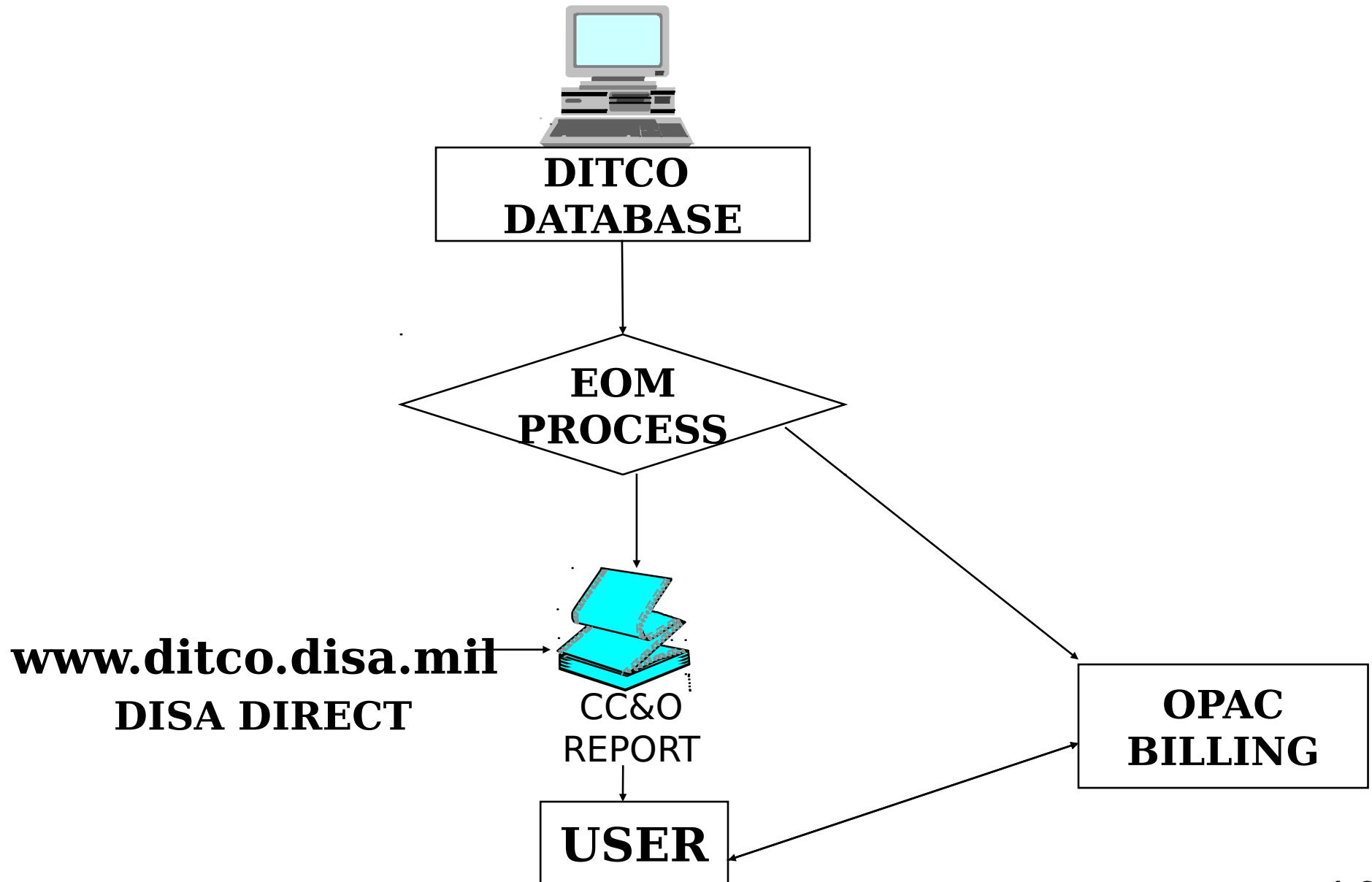


INTERNAL PROCESSING





END OF MONTH





REPORTS

DITCO

- CURRENT CUSTOMER COST & OBLIGATION

REPORT

(CC&O)

- PRIOR YEAR CC&O REPORT
- BOTH AVAILABLE THROUGH DISA DIRECT
- LETTER REQUESTING NEW FY LINE OF ACCOUNTING

DFAS PENSACOLA

- BILLING INFORMATION THROUGH ON LINE PAYING
- AND COLLECTING (OPAC) OR STANDARD FORM 1080

MCIW

- CALL DETAIL RECORD (CDR)



SAMPLE DISA FORM 557

CSIF CUSTOMER FINANCIAL PLAN FOR LEASED COMMUNICATIONS

SERVICES

FISCAL YEAR _____

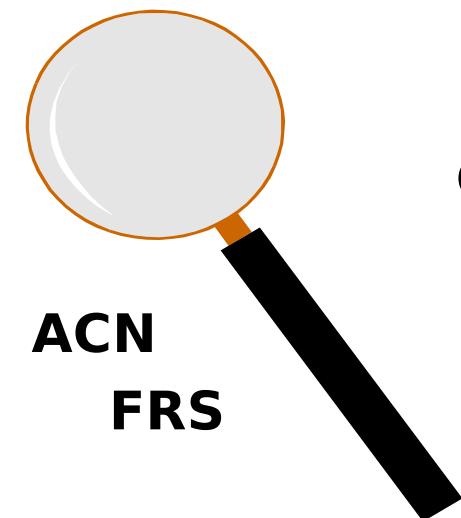
DEPARTMENT/AGENCY		AMOUNT (IN THOUSANDS OF DOLLARS)				
DITCO PROGRAMS AND SUBPROGRAMS	ACCOUNTING CLASSIFICATIONS	FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER	TOTAL FISCAL YEAR
PDC: CU535G						
POC:BRENDA PERRY DSN 262-2051 COMM 757-322-2051 perryb@NCTAMSLant.navy.mi I						
NCTAMS LANT 9625 MOFFETT NORFOLK, VA 23521						
	TOTALS					
NAME & TITLE (TYPED)	SIGNATURE					DATE



IDENTIFY SERVICE

- **CSA SUFFIX CODES**

- **LONG DISTANCE -SWITCHED (PIC/VON)** LDS
- **LONG DISTANCE- DEDICATED (800 MRC/USAGE)** LDD
- **CALLING CARD** CCD
- **TOLL FREE SERVICE** 800
- **900 SERVICE** 900
- **CIRCUIT SWITCHED DATA SERVICE** CSD
- **(DAL ACCESS MRC)**
- **AUDIO CONFERENCING** ACN
- **FRAME RELAY** FRS
- **PACKET SWITCHED** PSS





SAMPLE CC&O REPORT

DCA (M) 620-15

CUSTOMER COST/OBLIGATION REPORT
REPORT B DETAIL
COST UNFILLED ORDERS / OBLIGATIONS
INCURRED

AS OF: 31 MAR 00 PAGE: 9619

DISTRIBUTION CODE
CU

COST UNFILLED ORDERS EXISTING
CSA'S

PDC	TELC	CIRCUIT IDENT	CURRENT MONTH	ADJUST-MENTS	NET-CHARGES CUR MONTH	FISCAL YEAR TODAY	CUMULATIV E CUR QTR	CUMULATIV E BUDGET FISCAL YEAR
CU5GAC	FTSM T1 P435766	A	550.0	.00	550.00	550.00	1650.00	6600.00
	T1435766 CSD	B	0	.00	.00			
		D	.00	.00	550.00	.00	.00	1650.00 .00
CU5GAC	FTSM N3 P 3602577948308318	B	550.0	1040.40	1040.40	550.00	1650.00	.00 6600.00
		D	0	1040.40	1040.40	1040.40	1040.40	1650.00 .00
CU5GAC	FTSM N3 P 800 8002576949	A	.00	.00	54.79	1040.40	1040.40	1040.40 .00
		B	.00	1637.07	1637.07	54.79	164.37	1040.40 657.48
	555484	D	54.79	1637.07	1694.96	1637.07	1637.06	164.37 .00
CU5GAC	FTSM 4D P LDD 8002577272	B	.00	2786.61	2786.61	1694.96	1810.73	1637.07 694.68
		D	54.79	2786.61	2844.50	2786.61	2786.61	1810.73 .00
			.00			2844.50	2960.28	2786.61 694.68
	781104 LDS	A	.00	.00	604.79			2960.28
		B		5467.08	5467.08	604.79	1997.34	7989.36
		C	604.7	.00	.00	5467.08	5464.08	1997.34 .00
		D	9	5467.08	6071.87	.00	.00	5464.08 .00
			.00			6071.87	7461.42	.00 7989.36
			.00					7461.42

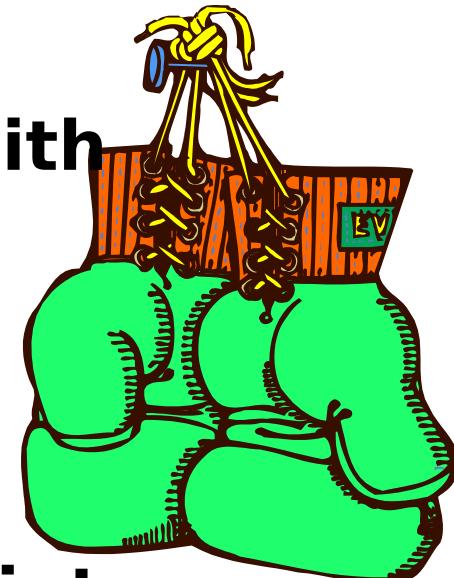
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BILLING DISPUTES

- Customer contacts Team Scott/Budget with Dispute
- Team Scott/Budget will file dispute with vendor and receive dispute number
- When resolved, dispute number appears on invoice
- DFAS Pensacola codes to pay and generates a report for MCIW and Sprint and sends to Team Scott/Budget
- Team Scott/Budget contacts customer when credit is applied





FINANCIAL POINTS OF CONTACT

AIR FORCE
PAT LACEY
DITCO/DTC1
DSN 779-8965
COMM (618) 229-
8965

ARMY
MARY VARGAS
DITCO/DTC1
DSN 779-8974
COMM (618) 229-
8974

NAVY
DORIS AMBRY
DITCO/DTC1
DSN 779-8994
COMM (618) 229-
8994

OTHER
DAVE KOCH
DITCO/DTC1
DSN 779-8983
COMM (618) 229-8983

